RESOLUTION NO. 2024-30

A RESOLUTION OF THE ALBANY CITY COUNCIL AUTHORIZING THE CITY MANAGER TO EXECUTE A ONE-YEAR CONTRACT EXTENSION WITH COMPUTER COURAGE FOR INFORMATION TECHNOLOGY HELPDESK SUPPORT SERVICES

WHEREAS, the City's Information Technology (IT) support service needs have increased consistently with the increase in City's services to the public; and

WHEREAS, Computer Courage, Inc., a reputable local IT services company has been providing excellent support services to the City of Albany since 2018 and helped IT meet the operational service level needed to support all City departments; and

WHEREAS, extending the services of Computer Courage to provide additional helpdesk support services will allow the IT Manager to focus on major IT improvements required to keep pace with technological enhancements, cyber security measures, and the needs of the City; and

WHEREAS, the amount of the Computer Courage contract extension is not to exceed $224,640 for one year and funding in the IT operating budget is available to cover the cost of the contract extension.

NOW, THEREFORE, BE IT RESOLVED, that the Albany City Council hereby authorizes the City Manager to execute a one-year contract extension with Computer Courage, Inc. in an amount not to exceed $224,640.

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JOHN MIKI, MAYOR